



Happy Thanksgiving Community Partners!

We are thankful for all you do for MHLA participants. This month, we were fortunate to participate in the annual Care Harbor free clinic, handing out information about MHLA and other DHS programs. I was so pleased to see so many of you there too. Care Harbor provides much-needed medical, dental and vision services on-site, but you are key to the follow-up care after the event ends.

We are redoing some of our MHLA materials, starting with our basic information flyer (in English and Spanish). We encourage you to print them and make them available to patients. Also, we distributed MHLA posters earlier this year. Please notify us if you didn't receive them.

LA Countywide Communications team shot a video this month about MHLA, which we hope to have for you soon. Thanks to Queenscare for hosting the video crew!

Reminder—we have one month left until young adults become eligible for full-scope Medi-Cal, regardless of immigration status. Please continue encouraging MHLA young adults to apply now for restricted Medi-Cal. As of Jan. 1, young adults ages 19-25 will not be able to enroll in MHLA or renew their coverage. Finally, we continue working on the expansion of mental health prevention services and we appreciate the input from the behavioral work group. We will be amending the MHLA contract soon—details to come.

—Anna Gorman, Director of Community Partnerships & Programs

## New MHLA Materials!

Check out our newest flyer below! Available on the MHLA website: <http://dhs.lacounty.gov/mhla>.



## National Influenza Vaccination Week:

December 1 - 7

For more information & available materials:

(800) CDC-INFO (232-4636)

[www.cdc.gov/flu/nivw/](http://www.cdc.gov/flu/nivw/)

## Featured in This Issue:

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- ◇ National Influenza Vaccination Week
- ◇ MHLA Medication Utilization
- ◇ MHLA at Care Harbor Event
- ◇ New in OEA —Preventing Duplicate PIDs

## MHLA Medication Utilization

More than one million MHLA prescription claims were approved in FY 2018-19. MHLA paid \$8.6 million in approved claims and 101,666 MHLA participants received their medications.

### Top five therapeutic areas where medications are being prescribed:

Diabetes	Various medications
Cardiovascular	Antihypertensives
Diabetic Supplies	(Test strips / needles / syringes)
Dyslipidemias	(High cholesterol)
Analgesics	Misc. (pain/fever medications)

### Age and gender of utilizing participants:

Gender	# of Participants	% of total	Avg. Age
F	64,884	63.8%	46.6
M	36,782	36.2%	46.6
Total	101,666	100%	46.6

## MHLA at Care Harbor Event

MHLA staff joined hundreds of volunteers and providers for this year's massive Care Harbor free clinic for people who are uninsured or have limited access to health care.

The event provided medical, dental and vision care to more than 2,500 people over three days, including about 700 people who are homeless. At



the 11th annual event, DHS staff distributed information about MHLA and other DHS programs. Among the CPs participating were Clinica Oscar Romero, South Bay Family and White Memorial.

MHLA supervisor Frankie Mays said she appreciated that services are available to homeless residents. "A lot of them may not know what health services are available," Mays said. "Here, they can learn how to get a primary care provider and how to get follow-up services."

One participant, Sylvester Hale, 42, recently moved to Los Angeles and was staying at a homeless shelter. At the event, he saw a doctor and had his eyes checked. "I'm grateful for this so I can see where I am health-wise," he said. "If your finances are bad, it's kind of hard to get medical care."

## New in OEA —Preventing Duplicate PID

Applicants who are assigned a Person ID (PID) should never be given another. But mistakes happen! A new OEA function will help prevent these mistakes.

In starting an application, the OEA Person Clearance screen will detect if a previously enrolled person matches the new applicant. The enroller should thoroughly investigate if the person is the same.

If the match is scored at 95% or higher but the enroller still wishes to generate a new PID, a pop-up message will appear. The enroller clicks "OK" on the message to request that the ERU generate the PID. The OEA status will show pending. Once the ERU responds that the request is approved, the new PID can be created. If denied, then the PID of the matching individual should be used.

Please remember that the ERU working hours are Monday through Friday, 8:00 AM to 5:00 PM.



## The CP Connection

The MHLA Community Partner Newsletter

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Article suggestion? Please contact Ray Plaza at [raplaza@dhs.lacounty.gov](mailto:raplaza@dhs.lacounty.gov).